General Terms and Conditions of Sale
Marinha Grande, 17.07.2012

§ 1 Scope of application
(1) These terms and conditions of commercial sale shall apply to all supplies and services by ALPLA and are an integral part of said supplies and services, more specifically the installation and design of equipment, except if ALPLA explicitly agrees otherwise.
(2) Contrary terms and conditions, in particular Customer Terms and Conditions of Purchase, are not accepted and shall not apply.
(3) Any amendment to the conditions of this contract must be in writing. Submission of an order or acceptance of delivery shall constitute purchaser agreement and confirm the knowledge, understanding and acceptance of the terms and conditions of this contract by the purchaser.

§ 2 Quotation, acceptance, order confirmation
(1) ALPLA’s quotations are subject to a time limit, the length of which shall be stated on the quotation.
(2) ALPLA accepts orders by confirmation of the order in writing. In the event that the confirmation of order by ALPLA does not comply with the conditions of an order, the legal transaction shall be performed under ALPLA’s conditions, unless the customer objects in writing immediately after receipt of the order confirmation.

§ 3 Price
(1) All prices are quoted net ex works in the currency of the country in which the supplying factory of ALPLA is located. Unless otherwise agreed, the prices valid on the day of delivery shall apply to the goods.
(2) If prices have been agreed and the costs on which these prices were based have changed, ALPLA is entitled to adjust the prices in accordance with the change in costs.
(3) If delivery of the goods is carried out at a later date due to circumstances within the customer’s control, ALPLA shall be entitled to offset the resulting higher costs with correspondingly higher prices. This shall not affect ALPLA’s right to compensation for loss due to other causes.
(4) The customer shall bear all taxes, customs duties and other charges which it has to pay upon receipt of the delivery, unless ALPLA has undertaken in writing to assume these charges.

§ 4 Place of performance, delivery
(1) The place of performance is the respective supplying factory of ALPLA.
(2) Dispatch and transport take place at the expense and risk of the customer. As soon as delivery has been made at the place of performance, the risk passes to the customer. Should the customer not accept the delivery, it shall always be considered in default of contract. In the event of default attributable to the customer, ALPLA’s delivery is deemed to have been made in this case and ALPLA is entitled to store the goods at the customer’s expense. The storage costs incurred shall be the customer’s responsibility.
(3) ALPLA is entitled to partial deliveries, subject to these conditions.
(4) Should ALPLA be unable to deliver on the agreed date due to force majeure (supplier delivery delays, operating defects or interruptions through no fault of its own, transport delays, shortage of raw materials or energy through no fault of its own, etc.), ALPLA shall be entitled to deliver on the earliest possible date, provided the customer is able to accept delivery on this date. Otherwise, ALPLA shall be entitled to withdraw from the contract. ALPLA shall only be liable in the event of its own intentional gross negligence.

§ 5 Warranty and liability
(1) ALPLA guarantees that the goods conform to the agreed specifications. The customary tolerances shall apply.
(2) The customer shall inspect the goods carefully on receipt and shall notify of any defects in writing within thirty days of handover from the date of receipt, by submitting a sample of the faulty goods; otherwise any claims, including claims for consequential loss, shall always be excluded from ALPLA’s responsibility. If a defect is notified in due time, ALPLA shall, at its discretion, provide a remedy by improving, replacing or taking back the faulty goods and crediting the purchase price or reducing the price.
(3) The warranty period is 6 months and begins as soon as the goods are tendered for delivery to the customer at the place of performance.
(4) ALPLA will not be held liable under any circumstances within the scope of this warranty if the alleged defect or non-conformity is the result of environmental tests or borderline values, poor use, use which differs from that specified in the respective user’s manual, negligence, incorrect installation or accident, or as the result of incorrect repair, alteration, modification, storage, transport or handling.
(5) The customer is not entitled to withhold payment against warranty or other claims, of whatever kind.
(6) ALPLA is liable for damages only in the event of intent or qualified gross negligence. ALPLA shall not be liable for any consequential loss, particularly lost profit and return costs. ALPLA’s liability shall be limited to EUR 5 million, depending on the amount. ALPLA shall meet contractor’s product liability claims (for damages) up to the sum of EUR 5 million.
(7) The return of faulty goods requires the prior explicit consent of ALPLA. If goods are returned without prior consent, ALPLA is entitled to refuse acceptance of the goods returned and may return them to the customer at the latter’s expense.

(8) Samples may differ in quality, properties, shape, design and functionality from the delivered product.

§ 6 Retention of title

(1) ALPLA shall retain title to the delivered object of the contract (goods subject to retention of title) until fulfillment of all duties incumbent upon the customer, more specifically until payment of the purchase price in full.

(2) The customer shall assign to ALPLA all insurance credits or any compensation claims arising from destruction or damage to its reserved property.

(3) Pledging the reserved property and transferring the property by way of security is not permitted in any manner.

(4) Should ALPLA make use of its reserved ownership of said products, by taking back the reserved property, ALPLA shall be entitled to sell said products subject to retention of title or to have these products auctioned free-hand, retaining the proceeds thereby gained, but at no more than the price originally agreed. ALPLA reserves the right to claim for any losses and/or damages.

§ 7 Payment and default

(1) The place of performance for payment is the respective ALPLA supplying factory.

(2) Bills of exchange and cheques are accepted only for the purposes of payment and on agreement in writing.

(3) The purchase price shall be paid in full within 30 days of the date of the invoice.

(4) In the event that the payment is not made when due, ALPLA is entitled to:
- delay performance of its obligations until the outstanding payment has been made,
- claim an appropriate extension of the delivery or performance deadline,
- demand payment of the entire outstanding amount,
- offset all dunning and collection costs and the statutory default interest calculated at 7 percentage points above the three-month EURIBOR rate, or
- in the case of non-compliance with an additional period of time of reasonable length, withdraw from the contract, whereby ALPLA shall also be entitled to withdraw from the contract as a whole in the case of divisible delivery. Should ALPLA withdraw, the customer shall pay ALPLA an immediate cancellation charge of 10% of the price and reimburse any losses above this.

(5) Should judicial execution be levied upon the customer’s assets, or if ALPLA is in doubt concerning the customer’s ability to pay, ALPLA shall be entitled to:
- immediately withhold all deliveries of any goods relating to any contract established with customer and make deliveries only against advance payment of the goods. Should the customer refuse to pay in advance, ALPLA shall be able to withdraw from the contract and also claim compensation for damages.

(6) Should the customer be in default of acceptance, payment is due immediately.

(7) Even if originally allocated to any other debit, payments are always calculated on the basis of the oldest debt and the interest and costs incurred.

§ 8 (Moulding) tools

(1) Unless otherwise agreed, ALPLA shall remain the owner of the moulds it has produced or which have been commissioned from a third party for the customer. Should the customer become the owner of the moulds, ownership shall be transferred to him only on full payment of the purchase price.

(2) By express agreement and as long as the customer discharges its payment and acceptance obligations, moulds shall be used only for the customer’s orders.

(3) The price for moulds includes the costs of a one-off sampling process, but not the costs of testing and tooling fixtures or the costs of modifications initiated by the customer.

(4) ALPLA is obliged to replace moulds only in the following situations:
- if their initial design does not date back more than three years,
- if the moulds are required to fulfil a delivery volume guaranteed to the customer,
- if the customer discharges all its payments and complies with all its acceptance obligations.

(5) ALPLA shall keep moulds for two years beyond the last delivery from the moulds. ALPLA shall inform the customer prior to disposal of a mould.

(6) Should a contract end before the moulds are repaid, the customer shall pay the redemption amount still outstanding.

(7) For damage to moulds owned by the customer, ALPLA shall be liable only in the event of intent or qualified gross negligence, nor shall ALPLA be liable for these moulds accidentally perishing. ALPLA shall insure these moulds at the customer’s request. The costs of doing so shall be borne by the customer, as are the costs of maintaining and servicing these moulds.

(8) Should the customer not collect moulds belonging to him within a reasonable period of time after the contract ends, ALPLA shall be entitled to store or dispose of the moulds. The expenses incurred in these operations will be the customer’s responsibility. ALPLA shall be entitled to keep moulds owned by the customer until the customer discharges in full all obligations arising from the contract.

§ 9 Place of jurisdiction and applicable law

(1) All legal relations between ALPLA and the customer are subject to the national substantive law applicable for ALPLA’s respective supplying factory. The
UN Convention on Contracts for the International Sale of Goods shall not apply.

(2) The exclusive place of jurisdiction for disputes within the scope of the Lugano Convention or of the European Jurisdiction and Enforcement Regulation is the court with jurisdiction over ALPLA’s respective supplying factory.

It is agreed that the international court of arbitration of the Chamber of Commerce of Austria in Vienna shall be responsible for all cases outside the scope of this jurisdiction. The place of arbitration shall be Vienna, Austria. The language of arbitration shall be German. If the contract is drawn up in a language other than German, English shall be the language of arbitration.

ALPLA is, however, entitled in all cases to bring an action against the customer before another competent court.

§ 10 Reusable packaging

(1) Reusable packaging is and remains the property of ALPLA. The customer shall be liable for any damage or loss it causes to said packaging. ALPLA alone shall decide whether reusable packaging is damaged, at its own discretion.

(2) The customer shall return the reusable packaging to ALPLA without any request being required, after emptying said packaging. Should insolvency proceedings be opened against the customer or if its business relationship with ALPLA terminates for any reason, the customer shall likewise return the reusable packaging without request being required.

(3) The customer shall be responsible for the payment of lost and damaged reusable packaging and reusable packaging not returned in due time shall be immediately paid to ALPLA. Reusable packaging placed to account shall be paid for within 30 days of the date of invoice without any deductions.

§ 11 Final provisions

(1) The customer is not entitled to offset any claims against ALPLA with claims for payment against it by ALPLA.

(2) The customer is not entitled to assign its accounts receivable on delivery of the object of the contract to another party.

(3) Rescission of a contract on the grounds of error by the customer shall be excluded.

(4) Documents or information concerning ALPLA, its products, sales partners or other customers, which are made available to the customer or from which the customer gains other knowledge may not be passed on to third parties, in particular not to rival companies or be made public in any other way. The duty to retain confidentiality also applies to all documents such as samples, drawings, drafts, cost estimates or advertising material which are passed on to the customer or on the basis of which the customer acquires other information. ALPLA retains all rights to such documents.

(5) The customer shall guarantee that no third party rights pertain to the drawings, sketches, models, etc. which it provides. It shall indemnify ALPLA and hold it harmless in respect of all claims arising from a breach of such rights and shall reimburse ALPLA with all costs incurred in this regard. If such rights are asserted, ALPLA is entitled to withdraw from the contract without setting a time extension and to immediately suspend deliveries, without checking the legal situation and without the customer being entitled to assert claims against ALPLA.

(6) Should any provisions of the contract be or become invalid or unenforceable, this shall not affect the validity of the rest of the contract. These invalid or unenforceable provisions shall be deemed to have been replaced with valid and enforceable provisions which most closely reflect the intended economic purpose (severability clause).

(7) If the contract is also drawn up in English, the English text shall apply for the interpretation of the contract and its terms and conditions.